

HOW TO BUY

PLEASE READ ALL PROCESSES AND FAQs IN THEIR ENTIRETY.

There is an eight (8) ticket limit per account.

When tickets go on sale, prices will range from \$49 to \$179 with VIP seats at \$249 for select performances. Please note, pricing is subject to change.

Tickets go on sale Tuesday, March 15 at 9:30 AM, and there are four ways to purchase:

1. The Peace Center's website at peacecenter.org/Hamilton
2. The Peace Center App
3. By calling the Peace Center Box Office at **864.467.3000**
4. In person at the Peace Center Box Office, located at the corner of S. Main St. & W. Broad St. in Downtown Greenville. (**Special *Hamilton* On Sale Hours: 9:30 AM to 5:30 PM**)

Being in line (online or in-person) does not guarantee that you will have the opportunity to purchase tickets. Tickets are limited and sales will end when all available tickets have been allocated. Tickets are non-transferrable.

Online Purchases:

- Visit peacecenter.org/Hamilton on a computer, tablet, or smart phone on Tuesday, March 15 before 9:29 AM. (If using the Peace Center app on a tablet or smart phone, find *Hamilton* under Upcoming Events. You will be connected to the *Hamilton* event page to select a date. From there, the following steps will apply).
- You will be able to enter a virtual waiting room.
- At 9:29 AM, everyone who is in the waiting room will be randomly assigned a place in the queue. THIS PROCESS IS RANDOM. THERE IS NO ADVANTAGE TO ARRIVING EARLY, AS LONG AS YOU ARE THERE BEFORE 9:30 AM.
- After 9:30 AM, new people coming into the waiting room will be added to the end of the queue.
- The waiting room browser tab will say Queue It, and the address bar will say peacecenter.queue-it.net. Do not be concerned that it doesn't say peacecenter.org. You're in the right place!
- You can enter your email address to be notified when it's your turn to purchase. The email will come from no-reply@queue-it.net. From the time the email is sent, you'll have 10 minutes to access the site to begin your purchase, so make sure you check your spam filter as well as your inbox.
- Once you place a ticket in your cart, you will have 13 minutes to complete your transaction. If you miss your window, you will have to start again at the end of the queue.
- If you have eight tickets in your cart, you won't be able to look for different seats unless you remove them from your cart.
- The name and address on the credit card you use to purchase tickets must match the name and address on your Peace Center account. **Gift cards, including Peace Center gift cards, will not be accepted.**
- A handling fee will apply for online sales.

HOW TO BUY

CONTINUED

Phone purchases:

- Tickets can be purchased with credit card by phone. The name and address on the credit card must match the name and address on the Peace Center account. **Checks and gift cards, including Peace Center gift cards, will not be accepted.**
- Phone purchases are first come, first served and open to those 13 years old and older.
- The Box Office Call center opens at 9:30 AM. All patrons calling at 9:30 AM and later will be placed into a queue to speak to a customer service representative. There is no advantage to calling the box office prior to opening for *Hamilton* tickets.
- Once box office has opened and you have entered the call queue, you may enter your phone number to be called back when it's your turn to purchase.
- For all phone purchases, please be ready to provide a customer service representative with an idea of your top five performance dates and times, the price level you would like to purchase tickets in and your credit card information for payment.
- A handling fee will apply for phone sales.

In person purchases:

- Tickets can be purchased with cash or credit card. The name and address on the credit card must match the name and address on the Peace Center account. Cash purchases require a photo ID with a name that matches the name on the account. Checks and gift cards, including Peace Center gift cards, will not be accepted.
- In person purchases are first come, first served and open to those 13 years old and older.

What you can do now to prepare:

• Log In to Your Account

If purchasing online, make sure you have a My Account profile at peacecenter.org. If you have purchased tickets with us before – online, in person or by phone – you have an account. Now is the time to log in to make sure you remember your password and can access your account. Patrons are encouraged to try logging into their account at least 48 hours prior to *Hamilton* on sale.

If your most recent Peace Center purchase was prior to July 20, you may need to reset your password before logging in. [Click here for more information.](#)

If you are new to the Peace Center, create an account now so it will be ready to go at the on sale. Peace Center representatives will not be available to assist with My Account the day of the on sale.

• Make Your *Hamilton* Wish List

Identify which performances you'd be able to attend and have an idea of your top five. As tickets become limited, you may need to quickly change to a new desired performance. Do the same for your preferred price levels.

FREQUENTLY ASKED QUESTIONS

How much will tickets cost?

When tickets go on sale, prices will range from \$49 to \$179 with VIP seats at \$249 for select performances. Please note, pricing is subject to change.

Is there a time limit on how long I will have to complete my purchase online?

You will have 13 minutes to complete your purchase once you have added a ticket to your cart. So, you will want to have your payment method ready to complete your transaction.

Do I receive my tickets instantly upon purchase?

No, *Hamilton* digital tickets will be available on your Peace Center account through the **Peace Center app** or at **peacecenter.org 48 hours prior to the performance**. Tickets for *Hamilton* will not be mailed and print at home will not be an option. Should you prefer, tickets may be picked up at will call 90 minutes prior to the performance.

Please note, all patrons residing in states outside of S.C., N.C. & G.A. must pick tickets up at will call 90 minutes prior to the performance and bring a photo ID that matches the account and credit card used to purchase.

If I've already secured tickets as a season ticket holder, can I purchase more during public on sale?

Yes, season ticket holders may purchase up to 8 tickets per account in addition to their subscription package.

Why is there a ticket limit?

The 8-ticket limit is designed to allow as many people as possible the chance to purchase tickets.

Can I purchase group tickets?

Group tickets are not available for the Greenville engagement of *Hamilton*.

Can I buy tickets for different days?

Yes, if your total doesn't exceed 8 tickets for the run of the show.

Is the Peace Center accessible?

Yes! For the best accessible experience, reserve Patron Assistance services in advance by calling **864.467.3000**. For your comfort, the Peace Center offers patron drop-off, accessible parking, transport chairs, wheelchair accessibility, assistive listening devices and American sign language interpreters.

Which performances will be ASL performances?

American Sign Language interpreters will be at the matinee performances on Saturday, June 11 and Saturday, June 18.

Are there special health and wellness requirements for *Hamilton*?

This engagement may or may not require masking. More information will be available closer to the performance dates. Continue to check **peacecenter.org/Hamilton** for more information.

Can I exchange my tickets for another performance?

Due to demand, there are no exchanges for *Hamilton*. All tickets to performances at the Peace Center are non-refundable.

Is there a waiting list for tickets that might become available?

There is no ticket waiting list. Continue to check in at **peacecenter.org/Hamilton**.

GENERAL QUESTIONS

When will *Hamilton* be at the Peace Center?

Hamilton will be at the Peace Center June 7 – 19, 2022 for a limited two-week engagement.

What is *Hamilton* about?

Hamilton is the story of America's founding father Alexander Hamilton, an immigrant from the West Indies who became George Washington's right-hand man during the Revolutionary War and was the new nation's first treasury secretary. Featuring a score that blends hip-hop, jazz, blues, R&B and Broadway, *Hamilton* is the story of America then, as told by America now.

What is the show's run time?

Hamilton runs 2 hours and 50 minutes with a 20-minute intermission.

What is the age recommendation for *Hamilton*?

Hamilton is recommended for ages 10+. The show contains some strong language and non-graphic adult situations.

Where can I learn more about *Hamilton*?

Visit: HamiltonMusical.com | Facebook: [HamiltonMusical](https://www.facebook.com/HamiltonMusical)
Instagram: [HamiltonMusical](https://www.instagram.com/HamiltonMusical) | Twitter: [@HamiltonMusical](https://twitter.com/HamiltonMusical)

Will Lin-Manuel Miranda and the original cast be in the show?

No, this will be an all new cast, but it will be produced with the same talent, attention to detail and high quality as the Broadway production.

How to Learn About EDUHAM.

Thank you for your interest in the Hamilton education program. The curriculum and resources are available for free through our new EduHam Online program for 6th-12th grade teachers, students, and families. Register at: <https://hamilton.gilderlehrman.org>.

Will there be a lottery for *Hamilton*?

Yes, there will be a digital lottery in Greenville. Additional details will be released closer to the engagement.

Are there any discounts for students/educators/military?

There are no discounts available for *Hamilton*.

When will season ticket holders see the show?

Season ticket holders will be placed in the first week of performances, June 7 –12.

I am a subscriber. Can I exchange my tickets for another performance?

Due to demand, there are no exchanges for *Hamilton*. All tickets to performances at the Peace Center are non-refundable.

DON'T GET SCAMMED

The Peace Center Box Office, its phone center, the Peace Center app and peacecenter.org are the only official retail outlets for tickets to the Greenville engagement of *Hamilton*.

- Other sites have been listing tickets for months. These are likely speculative – the broker lists tickets with the hope that they'll be able to secure them later and sell for a profit. You can usually tell that a ticket broker sale is speculative because it won't include a specific row and seat number.
- Please know that no physical tickets have been distributed yet.
- If you purchase tickets from a vendor other than the Peace Center, we won't be able to replace lost or stolen tickets, and your ticket might not be legitimate.